

 UKRAINE HELPDESK 	
Country	AUSTRIA
Rules regarding entering the country with biometric passport	<p>With the EU Mass Influx Directive adopted on March 4, 2022, the EU Member States have committed themselves to ensuring various minimum standards for persons from Ukraine seeking protection (Protection Seekers). Austria implemented the Directive by means of the Regulation of the Federal Government on a Temporary Right of Residence for Displaced Persons from Ukraine.</p> <p>-Ukrainian citizens who hold a biometric passport do not need a visa for a short stay of up to 90 days within a period of 180 days -There are various possibilities for obtaining a right of residence limited until March 2, 2023 with the possibility of extension (family members included)</p> <p>Hotline гарячу лінію горячей линии If you are in urgent need of assistance, please contact the hotline: +43 1 2676 870 9460 If you do not have the financial means to organize accommodation on your own, we provide shelters. Temporary housing, food and non-food-items are provided in the shelters. Call the hotline for further information. If you show your ukrainian ID, tickets for the Austrian Railway are free. Call +43 1 2676 870 9460 The Federal Agency for Reception and Support Services provides care, counselling and support to foreigners in need of assistance and protection in Austria.</p>
Rules regarding entering the country with passport other than biometric	<p>Якщо Вам терміново потрібна допомога, будь ласка, зателефонуйте на гарячу лінію: +43 1 2676 870 9460 Якщо у Вас немає фінансових коштів, щоб самостійно організувати житло, ми надамо Вам домівку. У притулках надаються тимчасове житло, продукти харчування і непродовольчі товари. Зателефонуйте на гарячу лінію, щоб отримати додаткову інформацію. Якщо Ви покажете Ваше українське посвідчення особи, квитки на австрійську залізницю надаються безкоштовно. Call +43 1 2676 870 9460 Федеральне агентство з прийому і підтримки надає допомогу, консультації та підтримку іноземцям, які потребують допомоги і захисту в Австрії.</p>
Rules regarding entering the country without passport/with ID	<p>Если Вам срочно нужна помощь, пожалуйста, позвоните по телефону горячей линии: +43 1 2676 870 9460 Если у Вас нет финансовых средств, чтобы самостоятельно организовать жилье, мы предоставим Вам кров. В приютах предоставляются временное жилье, продукты питания и непродовольственные товары. Позвоните по телефону горячей линии, чтобы получить дополнительную информацию. Если Вы предъявите Ваше украинское удостоверение личности, билеты на австрийскую железную дорогу предоставляются бесплатно. Call +43 1 2676 870 9460 Федеральное агентство по приему и поддержке оказывает помощь, консультации и поддержку иностранцам, нуждающимся в помощи и защите в Австрии.</p>
Are applications for asylum being accepted?	<p>Application for the blue residence card at the Federal Office for Immigration and Asylum in order to obtain the possibility of employment at the AMS (application by Ukrainian refugees or their potential employers).</p>
Is any registration for refugees from UA organized?	<p>1.Legal registration Protection seekers may be registered at the Austria Center Vienna (Bruno-Kreisky-Platz 1, 1220 Wien; subway U1 "Kaisermühlen - VIC")</p> <p>2.Advice & consultation Please consult the Reception Centre in Vienna-Leopoldstadt (Engerthstraße 267/269, 1020 Wien; subway U2 "Stadion")</p>
Is any accommodation offered for refugees from UA?	<p>Yes</p>

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Is there healthcare for refugees from UA offered?	Yes but depends on individual case but access to health insurance has been made easier until Decemebr 31st 2023
Is there any central contact point where to ask for help?	Yes
May Ukrainian refugees work without a permit?	Easier access to the labour market has been granted
Are there any restrictions connected with Covid at the border and after arrival?	COVID-19 travel regulations do not apply to Ukrainian war refugees
Can non-Ukrainians use on the ground border crossings coming from Ukraine? (if Applicable)	Not applicable
What is the situation at border crossing points with Ukraine? (if applicable)	Not applicable
Other information	ÖBB trains (Austrian Federal Railways) can currently be used free of charge by Ukrainian protection seekers Ukrainian university studentes are exempt from tuition fees in the summer semester 2022 Free admission to „Zoo Schönbrunn“ for Ukrainian families Exemption from parking fees in Vienna for cars of protection seekers B20
Whom to contact for assistance:	Alix Frank Rechtsanwälte GmbH (Lawyers) - Vienna austrolaw@alix-frank.co.at +43 1 5232727