

 <b>UKRAINE HELPDESK</b> 	
<b>Country</b>	<b>SERBIA</b>
<b>Rules regarding entering the country with biometric passport</b>	Refugees that have valid biometric passport will enter the country as any other foreign citizen, however, the border police confirmed that they will be much more flexible towards the Ukrainian Refugees. Visa is not required.
<b>Rules regarding entering the country with passport other than biometric</b>	Refugees that have other valid passport will enter the country as any other foreign citizen, however, the border police confirmed that they will be much more flexible towards the Ukrainian Refugees. Visa is not required.
<b>Rules regarding entering the country without passport/with ID</b>	Considering the fact the the Ukrainians are running from war in their country, the border police will be flexible even in this situation. The border police will implement the Law on Foreigners Article 15 paragraph 3 (which prescribes that the foreigners may be granted entry into the Republic of Serbia if there are humanitarian reasons, the interest of the Republic of Serbia or international obligations of the Republic of Serbia) and let Ukrainian refugees to enter the country
<b>Are applications for asylum being accepted?</b>	Yes, the applications for asylum of Ukrainian Refugees will be accepted. However, first they need to go to the above mentioned authorized police station mentioned above and registrate.
<b>Is any registration for refugees from UA organized?</b>	At this moment there is no organized registration for refugees from Ukraine as there are currently not many of refugees from Ukraine. However, we are informed that in the case that the number of refugees from Ukraine increases there will be organized registration of refugees.
<b>Is any accommodation offered for refugees from UA?</b>	There is accommodation offered for Ukrainian refugees. In the following weeks there will be organized several accommodation centres exclusively for Ukrainian refugees. For now the authorized Commissariat for Refugees in Belgrade stated that there is already one hotel in city Vranje which is already prepared to host Ukrainian refugees
<b>Is there healthcare for refugees from UA offered?</b>	In those accommodation centers the refugees will be provided with good health care, food and internet

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<b>Is there any central contact point where to ask for help?</b>	<p>At arrival, Ukrainian refugees have to go the authorized police station, immigration office/sector in the place where they arrive. Afterwards, they will be instructed to go to the Commission for Refugees and Displaced Persons on the territory of the municipality where they will stay. For example if the refugees are planning to stay on the territory of New Belgrade they will have to go to the Commission for Refugees and Displaced Persons New Belgrade.</p> <p>Upon arrival each Ukrainian refugee should go to the authorized immigration office/sector in the Police station. The authorized Police station varies from territory where the refugees arrive. For example, in Belgrade the authorized Police station, Immigration office is at Savska street 35, E-mail is: <a href="mailto:upravazastrance@mup.gov.rs">upravazastrance@mup.gov.rs</a>, tel. +381 11 3618972</p>
<b>May Ukrainian refugees work without a permit?</b>	<p>For now Ukrainian refugees are not allowed to work without a permit. The procedure to work legally in Republic of Serbia is first to obtain residence permit and afterwards work permit. However, we got an information that ukrainian children will be able to go to school here in Serbia.</p>
<b>Are there any restrictions connected with Covid at the border and after arrival?</b>	<p>Right now there are no restrictions regarding Covid at the border and after arrival of Ukrainian refugees</p>
<b>Can non-Ukrainians use on the ground border crossings coming from Ukraine? (If Applicable)</b>	<p>Not applicable</p>
<b>What is the situation at border crossing points with Ukraine? (if applicable)</b>	<p>Not applicable</p>
<b>Other information</b>	
<b>Whom to contact for assistance:</b>	<p><b>Zivkovic Samardzic Law office</b>  <a href="mailto:kruna.savovic@zslaw.rs">kruna.savovic@zslaw.rs</a>  +381 11 2636 636</p>